

May 6, 2020

UPDATE - SUPPLY CHAIN STABILITY AND THE COVID-19 VIRUS

To Our Valued Customers, Suppliers and Friends:

I wanted to update you since my last correspondence on April 20, 2020. Manufacturing operations at SHECO Industries (Southern Heat Exchanger, Worldwide Exchangers, and Worldwide Air Coolers) are continuing in all four (4) of our plants and all office activities continue either on site or remotely as roles dictate. We continue to operate based on the US Department of Homeland Security CISA guidance on Critical Infrastructure as the employees of SHECO Industries fall under the Critical Manufacturing description. As the states in which we operate begin to reopen, we will continue at Level 3 of our COVID-19 Response Plan through May 31, 2020. We will closely monitor the situation and will follow the guidance provided by governmental and public health authorities to ensure we take appropriate actions to protect our employees, customers, vendors, and the communities in which we work. You can obtain a copy of our COVID-19 Response Plan, plus other communications with respect to COVID-19, at our websites www.sheco.com and www.worldwidehx.com.

As mentioned previously, as part of our continuing effort to provide first class customer service, with all new orders we now offer access to our proprietary SHECOR™ Project Portal which allows customers to track the progress of their projects online. The information shown on the SHECOR™ Project Portal comes directly from our proprietary SHECOR™ Enterprise System so you see what our team sees. At the start of a job, customers receive a simple link via email which then allows them to check the status of an order at any time. If you would like to hear more about this feature, or need a replacement and/or repair of an existing Shell & Tube and/or Air-Cooled Heat Exchanger, please reply to this email or contact Steve Boes at steve.boes@sheco.com.

We hope you are all doing well and staying safe during these most difficult of times.

Sincerely, your partners at:



Bob Giammaruti
Chief Executive Officer