

March 13, 2020

## SUPPLY CHAIN STABILITY AND THE COVID-19 VIRUS

To Our Valued Customers, Suppliers and Friends:

As the current global concern for the spread of COVID-19 continues, we would like reassure you that SHECO Industries (Southern Heat Exchanger, Worldwide Exchangers, Worldwide Air Coolers) is not experiencing disruptions in material supply, production, lead time, or delivery at this time. We have worked diligently on contingency planning so that, in the event disruptions do arise, we are able to maintain as much of our normal operations as possible.

We are closely monitoring the situation and will be following guidance from governmental and public health authorities to ensure we take appropriate actions to protect our employees, customers, vendors, and the communities in which we have operations.

We are reminded of the responsibility we all share as a society to look out for one another during times like these and have empathy for the hardships faced by people all across the globe as a result of this pandemic. We remain committed to providing first class customer service in the face of these challenges. Please feel free to contact us if you have any questions, comments, or concerns.

Sincerely, your partners at:



SOUTHERN HEAT EXCHANGER / WORLDWIDE AIR COOLERS / WORLDWIDE EXCHANGERS



**Bob Giammaruti**  
Chief Executive Officer